



Greenville County Animal Care

Helping People Help Animals

Due to proactive, precautionary measures associated with a confirmed case of canine influenza, Animal Care is closed to the public and will re-open on Tuesday, September 3rd. This closure is based on information obtained from and recommended by nationwide respected experts who were on campus studying the situation this weekend. Staff is working and will continue to work to implement the cleaning and medical strategies created. Every dog in the quarantined sections of our shelter will receive preventative medical treatment. When we re-open on Tuesday, September 3rd, we will intake cats and dogs, adopt out cats, and pre-adopt dogs. Quarantined dogs can leave on September 10th. Cats are immune to canine influenza, however, in order for proper execution of the cleaning strategy, all of Animal Care's campus will close, and thus adoption of cats will cease until September 3. Until then, we will continue to care for and network the cats in our shelter. Staff will be here during the week to take phone calls and help work through emergency situations.

For more assistance, please call us Monday through Saturday 12pm-5pm at 864-467-3950 and listen to the menu options for the department/area that could best answer the question you have.

You may also email petpr@greenvillecounty.org with your questions.

1. **Why are you closed?** -- Due to proactive, precautionary measures associated with a confirmed case of canine influenza, Animal Care is closed to the public and will re-open on Tuesday, September 3rd.
2. **What is Canine Influenza?** The Center for Disease Control (CDC) has excellent information on this. Please [click here](#) to find out more.
3. **What happened to the dogs still in the shelter when you closed?** The dogs that were in our shelter when we closed remain under quarantine as a precautionary measure. They are also receiving antibiotic therapy.
4. **Why can't I (drop off, pick up) cats?** – We are trying to limit foot traffic through the shelter as we clean and make ready the shelter for reopening.
5. **I'm looking for my lost pet?** – Please go to [our website](#) and scroll down to look at lost pets currently in our shelter. If you can positively identify your animal give us a call at 467-3950 to schedule a time to pick it up. You can also email lostpet@greenvillecounty.org with a picture and description of your lost pet.
6. **I found a pet** – First try to locate the pet by [searching our lost & found report database](#). Check [Craigslist](#) under the lost and found section. You can also take it to a veterinary office and have it scanned for a microchip.
7. **I want to drop off a stray** – Unfortunately this is not possible this week. If you can care for the pet in your home, we will reopen for stray drop-offs on Tuesday, Sept. 3.
8. **I want to surrender a pet** – Unfortunately this is not possible this week. If you can keep your pet, we will be able to receive animals again on Tuesday, September 3. You may also try contacting [Greenville Humane Society](#) or [Spartanburg Humane Society](#) to see if they can take the animal.
9. **I need a trap** – please call again on September 3rd to see if we have any traps available.
10. **I need my pet euthanized** – Please contact a local veterinarian for end of life services.
11. **I found an injured animal -** If the animal is injured contact your local [Animal Control Departments](#) or if you have the financial ability to do so, take the animal to your veterinarian for treatment and boarding and [submit a found pet report](#) online.
12. **I have a sick animal. Can I bring it in?** – Please call our clinic at 467-3988 for more information on how we can best serve you and the sick pet.

13. **I am fostering a pet for Animal Care and it is sick** – please contact Sue Canniff, Foster Supervisor at 419-8019 for help.
14. **Can we foster a pet from your shelter this week?** –please contact Sue Canniff, Foster Supervisor at 419-8019 for more information on fostering a pet this week.
15. **How do we rescue urgent animals this week?** – Our rescue coordinators will update the urgent animal listing as soon as possible with current animals in the shelter. Please email them at petrescue@greenvillecounty.org to confirm one that you want and they will let you know when it can be picked up.
16. **Can we still adopt a pet this week?** – We are not adopting pets this week, but we'll need you to come out after we reopen on September 3rd and adopt!
17. **Can I volunteer this week?** -- If you are an active volunteer with Animal Care, we will contact you via phone or email if we need your help this week. We will also update Facebook with volunteer needs.
18. **I want to get my pet spayed/neutered.** – Please call our Clinic to schedule an appointment at 467-SPAY.
19. **I have a wellness or spay/neuter appointment this week** – Please call our clinic to reschedule your appointment for a later time.
20. **I need a Health Certificate for a shelter pet I am fostering to leave on transport** – We will not perform any health exams or issue health certificates this week. Check back next week for an update.
21. **Are you having the Tuesday vaccine clinic?** – Our next vaccine clinic will be on Tuesday, September 3rd.
22. **I want to drop off a donation** – Please mail your donation to us at 328 Furman Hall Road Greenville, SC 29609 or [make a donation online](#) via PayPal.
23. **I have another question not on this list, who should I call?** Please call Susan Bufano, Community Relations Coordinator at 467-3986 or email petpr@greenvillecounty.org.